

## Asset Manager Web and Web Services

### Classroom Training and Workshop for HP Asset Center Customers

This course is designed for customers that want to use Asset Manager features on the web and reap the benefits from working with HP Web Services. Work more professionally with the Asset Manager 5.x web interface by thoroughly learning how to use it and what areas require special attention.

#### Training Objectives:

This 3-day course was developed “from the field for the field.”

This workshop will give participants a fundamental understanding of how to best use and employ Asset Manager Web Services, after which they will be able to implement AM Web. The workshop uses practical examples and goes into detail about all the necessary web technologies. Live demonstrations acquaint the participants with the system’s many practical uses.

#### Intended for:

Asset Manager Specialists working in administration, development, ITSM, service operations

#### Content:

- Implement AM Web
  - Implementation approaches
  - Tomcat server configurations
  - Deployment of the web application
  - Tomcat configuration for production environments
  - Apache web server integration for secure AM Web applications on the Internet/intranet
- Web Services
  - Web Services overview
  - Visualization methods and tools
  - Secondary topic: Application servers
  - SOAP protocol – set-up, request/response procedures, WSDL definitions  
Preparing XML documents; restrictions and limitations of SOAP
- Implementing AM Web Services
  - AM Web Services structure and implementation approaches
  - Troubleshooting and the Web Service Check Assistant
  - Creating a static AM Web Services release
  - Creating your own AM Web Services for consumption by third-party applications
- Live demonstration

**Duration:** 3 days

**Class Size:** up to 8 people

#### Prerequisites:

- Thorough understanding of AC 4.x/3.x and
- Solid developer skills in this application